

Privacy Policy

Privacy Statement for DirectOne Payment Solutions Pty Ltd (DirectOne)

DirectOne has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses the information gathering and dissemination practices for the DirectOne website found at

<http://www.directone.com.au>

In the course of our business DirectOne requires certain information to be provided by prospective users prior to the provision of internet services. DirectOne will not, **under any circumstances** divulge this information to any third party without the prior express permission of the account holder, or unless compelled by law.

This policy of non-disclosure includes but is not restricted to the following:

- Merchant names
- Merchant contact details
- Merchant email addresses
- Merchant usage patterns

When a customer ceases to use DirectOne for Internet related services DirectOne is obliged to keep records for a certain period. These records can include information about a customer's usage, contact details, and information relating to payments for services provided. This information, again, is confidential and will not be divulged under any circumstances unless we are compelled by law to do so.

Cookie Disclosure Statement

A technology called "cookies" involves a file being transferred from a website to the hard drive of your computer so that the website operator can track activities on that site. DirectOne uses cookies for users to access the administrative functions of their accounts.

Third party links

The DirectOne home site contains links to other Internet sites. While we encourage all of our partners, contributors and third parties to implement policies and practices that respect the privacy of our users we are not responsible for the privacy practices or the content of such websites.

Please note that we review our privacy practices from time to time, and that such practices are subject to change. We ask that our visitors periodically review this page to ensure familiarity with the most current version of our privacy statement.